EAST CAROLINA UNIVERSITY

Established in 1907 as a state-supported normal school. A four-year college since 1920. A university since 1967.
Dear Pirate Parent,
Welcome to East Carolina University! As your student prepares for the transition to college, we understand that you are going through a similar type of transition. The Office of Student Transitions helps support you through this process in a variety of ways. The Family Guidebook contains valuable information about what to expect during the first year of college.

Familiarizing yourself with the information regarding campus resources, policies, procedures, dates, and events outlined in this guidebook will prepare you to help your student maximize his or her first-year experience at ECU.

We hope that you will find our campus to be an inviting place with professionals ready and willing to help you and your student transition into the college environment. We look forward to assisting you to ensure that your student’s experience is a successful one. Feel free to contact us if we can be of assistance in any way.

Sincerely,
Mary Beth Corbin, Executive Director
Office of Student Transitions

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Greenville is located in Pitt County in the north-central coastal plain of eastern North Carolina. The city lies about 85 miles east of Raleigh, the capital city of North Carolina, and is about 85 miles west of the Atlantic Ocean. Pitt County has a population of nearly 175,000, while the city of Greenville has a population of 90,000. The area offers a relatively mild climate, with an average summer temperature of 83 degrees Fahrenheit and an average winter temperature of 54 degrees Fahrenheit. The average yearly rainfall for Pitt County is about 50 inches.

Lodging
The Greenville-Pitt County Convention and Visitors Bureau can provide you with the latest information on events happening in the Greenville area, as well as a list of local lodging options. Staff can be reached at 252-329-4200 or 1-800-537-5564. You may want to visit their website at www.visitgreenvillenc.com or e-mail them at info@visitgreenvillenc.com.

Visitor Parking
Visitors (individuals not enrolled or employed by the university) must display a parking permit while using campus parking spaces unless they activate meters or Pay By Space stations that are available in various marked locations on campus. Visitor permits temporarily register the vehicle and allow parking in the B1, B3, B5, and C zones for a fee of $5 a day or $10 per week.

Visitor permits are issued by one of two offices for the Department of Parking and Transportation Services. The main office is located at 305 East 10th Street, next to McDonald’s and across from the Krispy Kreme. Main office hours are from 7:30am – 5:00pm, Monday – Friday. The cashiers at the main office will stop financial transactions at 4:30pm. The satellite office is located at Annex 9 on the Health Sciences Campus between the East Carolina Heart Institute and Laupus Library. The satellite office hours are from 7:30am – 11:30am, Monday – Friday.

Visitors are expected to comply with university parking and transportation regulations and are held responsible for citations issued for incorrect or improper parking.

For more information, contact the Department of Parking and Transportation Services at 252-328-6294, or check their website at www.ecu.edu/parking.

Travel To and From Greenville
The Pitt/Greenville Airport (PGV) is located about six miles from East Carolina University. The airport is served by US Airways Express. Shuttle service is offered by ECU Transit at no cost, but requests must be made at least 24 hours in advance.

The Raleigh Durham International Airport (RDU) is located approximately 95 miles west of ECU. Students often share rides to the airport with friends. During academic breaks, ECU Transit offers shuttle service to RDU for a low cost.

Another option is taking Amtrak. Amtrak departs from Wilson (35 miles from Greenville) or from Rocky Mount (38 miles from Greenville). Students can take Amtrak to Raleigh, Winston-Salem, Greensboro, Charlotte, and beyond. Trains also run north to Richmond, Washington, DC, Baltimore, New York, and more. Amtrak operates a Thruway bus that can take students from Greenville to the Wilson station. Please consult www.amtrak.com for more information.

Greyhound Lines also has a bus station in Greenville, located on Dickinson Avenue. Greyhound runs to many locations across North Carolina, including Raleigh, as well as across the nation. Go to www.greyhound.com for more information.
It’s now more important than ever for your student to make wise decisions. The choices made in college can have serious consequences for years to come. The college experience provides many opportunities for choices, and some students feel overwhelmed at the new responsibility. “Where will I live? What should my major be?” These major life choices are difficult enough, but college brings with it many other situations that will require your student to make decisions.

PIRATE

Office of Parent and Family Programs
The Office of Parent and Family Programs is here to support you, the parents and family members of an East Carolina University student. You play an important role at ECU, and we believe that the more you know about the university, the more you can contribute to your student’s success here. Our office manages the Parents Association to share important university information, as well as respond to your needs and inquiries by phone, e-mail, and social media. We provide personalized assistance to find solutions to challenges you may face during your student’s time at ECU. We work with faculty and staff to provide you with information that will assist you in championing your college student’s success.

If you can’t find what you are looking for on our website, www.ecu.edu/parents, please email us at parents@ecu.edu or contact our office at 252-328-6847. Each month, our office sends out newsletters to family members of ECU students filled with helpful information about campus events and issues that you should discuss with your student.
It's important to start having these conversations early to help students prepare for their new experience. This section is designed to assist you as you talk with your student about his or her transition to college. Listed are various topics that you and your student should be aware of, including tips on items you should discuss and suggestions for campus resources that can assist you.

Social Media
Talk to your student about what he or she is posting on sites like Instagram, Snapchat, Twitter, Facebook, and others. Many colleges and employers review these sites for information about applicants. What would a potential employer think about his or her posts and pictures? Encourage him or her to think carefully before posting online, as anything posted may be available for many years, even if deleted by your student.

Family Expectations
It is important for you to talk to your student about your expectations. You may think your student understands what you expect, but you may have different thoughts about the college experience. Some items to think about and discuss with your student are listed below.

Grades — What grades do you expect of your student? What are the consequences if those grades are not achieved? The grading system in college is often a lot different than high school. Many times a C is given for average work, a B for above average work, and an A for exceptional work. Many majors require at least a 2.5 GPA for admittance, which is between a C and B average. One issue that many parents face is access to college grades. Under FERPA rules, grades go to your student and not to you. Have a conversation early about your expectations related to grades and your access to this information. See page 35 for more information on FERPA.

Finances — How much (if any) money will you be giving your student? Will this be weekly, monthly, or by semester? Is he or she expected to get a part-time job to help with college expenses or fun? Studies have shown that students who work an average of 15–20 hours a week are actually better at managing their time. If a student's workload exceeds 20 hours, it negatively affects his or her GPA. On-campus employers are typically more understanding of a student's schedule than off-campus employers.

You should also make sure that your student knows how to make and stick with a budget. Students should know how to use a checking account and how to balance that account. Credit cards can be very beneficial for students when used wisely for items purchased online, like plane tickets, for an emergency, or building a credit history. However, students can quickly get into debt with credit cards. Discuss the pros and cons with your students before they arrive at college, as well as how to protect them from identity theft.

Visits Home and Family Contact — How often do you expect your student to come home? When students do come home, what are the rules? Will there be a curfew? Will he or she be expected to help out with chores? How much time will be spent at home when visiting? Many times students want to visit with friends and are at home with family only a small percentage of time.

Also, encourage your student to stay on campus during the weekends. There are many campus events students can attend, and staying on campus helps connect students with others as well as the university.

With today's technology, it's easier than ever for students and families to remain in constant contact. While your student will need time and space to explore their new environment, what will the expectations be for contacting home? Will you expect a phone call at designated intervals? Will you communicate via email? Setting this expectation early can help you avoid disappointment if you expect more contact than they do.
Relationships
Students experience many changing relationships during their first semester at college. Some of these are detailed below.

Roommate — Students are often sharing a room with someone for the first time. Campus Living has created roommate contracts to help with setting up boundaries and understandings between roommates. If your student experiences a conflict with his or her roommate, encourage open communication between them. Give your student the tools to have an open and honest dialogue without harsh confrontation. Many students believe that they will be best friends with their roommates, much like in the movies. Assure them that they do not have to be best friends with their roommate, and in fact, it’s probably better that they are not. Residence Hall Coordinators can assist students with creating roommate contracts and mediating disputes.

Friends — Students will be developing new friendships in college. These friendships develop and change throughout the first year as students discover who they are and as they learn about their friends. Some students develop friendships quickly and easily while others take time to find their niche. Encourage students to get involved in a club or organization where they can find friends with similar interests and values.

Significant Others — Many students will enter into a significant relationship while in college. While you may have discussed the topic before, your students will be living on their own and new situations will occur. Share your thoughts and concerns with your students. Please discuss healthy relationships and the importance of open communication with your student. Also discuss with your student the importance of safe sex and making smart decisions.
Campus Safety

East Carolina University is home to thousands of students, faculty, and staff. In addition, thousands of visitors come to our campus for business, sporting, cultural, or educational events. The ECU Police Department works to make our campus safe (see page 21 for more information). Below are several measures your student can take to increase his or her safety.

- Don’t admit anyone to the residence halls.
- Don’t prop open external residence hall doors.
- Keep doors locked, even if you are just going down the hall for a few minutes.
- Don’t walk alone at night. Contact an ECU Student Patrol Officer for a safety escort back to your room at night.
- Report any unusual or suspicious activity to ECU Police immediately at 252-328-6787.
- Program 911 and ECU Dispatch 252-328-6787 into your cell phone.
- Report concerning behavior to campus officials.
- Become familiar with the Emergency Blue-Light phones on campus.

Time Management

Many students enjoy the new freedoms and responsibilities that come with attending college. With new activities, classes, and living arrangements, some students struggle to manage their time wisely. What seems like free time is actually quite busy. Without parents there to remind them of meetings and activities (or even to wake up for class in the morning!), some students get behind or miss important events, which leaves them feeling more stressed than before. Some of the time considerations are explained below.

Class/Study Time — Even though a student may spend around 15 hours in class each week, to be successful he or she should spend at least 30 hours outside the classroom studying, doing homework, and preparing for class. Talk to your student about the need to dedicate enough time to schoolwork.

Getting to Class — Will your student live off-campus? Will he or she have to travel to areas such as Minges, Belk, or the Allied Health campus for class? If so, talk to your student about how he or she will get from one area to another. ECU’s Transit system provides bus service from many area apartment complexes as well as to various campus buildings that may be out of walking distance. Students should remember to plan for bus delays, traffic, and distance when setting their course schedule, and they should be sure to leave early enough to get where they are going.

Waking Up — How is your student going to wake up each morning? Remind your student that you are not going to be there to wake him or her up or to keep them going in the morning while preparing for class. Some parents want to be helpful and do this by calling the student each morning. While this may seem like a good solution, it will not help students manage their time and will make them too dependent on you.
Work — To help with expenses, many students will get a job during college. As you saw in the section on Family Expectations for Finances, working 15-20 hours a week can help students manage their time wisely. Make sure your student plans his or her academic work first before committing to a job.

Social Activities — ECU offers a multitude of opportunities for students to get involved on campus, from student organizations to Student Activities Board events, residence hall programs to movies, and more. These events, while fun, are actually very helpful for your student’s development and transition to college. Talk with your student about getting involved, as being engaged in these programs can help with time management. Make sure your student does not get overextended, though. He or she should commit only to those things that truly interest him or her and for which he or she has enough time.

Drugs and Alcohol
East Carolina University invites you to partner with us to reduce the misuse of alcohol on campus. A significant step in this partnership is your discussion with your student about his or her behavior regarding alcohol. We realize that many of you have already had this type of discussion, and for that, we sincerely thank you!

Parental involvement and communication regarding student behavior can greatly affect student decision-making. Students who engage in these discussions with their parents/guardians have greater academic success and have fewer disciplinary issues in college.

Tips for Communicating with Your Student about Alcohol
• Set clear, realistic expectations for academic performance.
• Stress that excessive consumption of alcohol can be toxic and even fatal.
• Make it very clear that underage alcohol consumption and driving are against the law and very dangerous.
• Let your student know what expectations you have regarding his or her use of alcohol.
• If your student drinks, emphasize safety and low-risk choices.

Low-risk Drinking:
(The safest choice is not drinking!)
• Being 21 or older
• Planning a safe way home from the party before the party
• Eating a meal prior to consuming any alcohol
• Drinking no more than one drink per hour
• Consuming soda or other non-alcoholic drinks periodically throughout the evening
• Not letting drinking behavior interfere with academic success
• Having friends “watch out” for other friends to assure safety

It is well documented that alcohol misuse among U.S. college students is a contributing factor in a substantial percentage of academic failures, violence, injuries, and sexual assaults.

Another fact — ECU students have provided us with a wealth of information through online and traditional surveys. Recent research demonstrates that the drug and alcohol use of ECU students closely mirrors the alcohol and drug use of students at colleges nationwide. However, our goal is not for us to be average, so we are continually seeking improvement. If you or your ECU student have a concern about his or her consumption of alcohol or other drugs,
the ECU Center for Counseling and Student Development provides free and confidential consultation and counseling to any enrolled student. The Center for Counseling and Student Development is located in 137 Umstead Hall and can be contacted at 252-328-6661.

The Counseling Center and other offices in Student Affairs also offer a wide array of face-to-face substance abuse prevention programming for many student groups, classrooms, and residence halls. An important point to note is that students who engage in ECU sponsored out-of-classroom activities have a lower risk of incurring alcohol related violations, report better social adjustment to college life, and have an increased probability of remaining in college as successful students. Excellent examples of these activities are any of the programs offered through Campus Recreation and Wellness and Student Involvement and Leadership. Please refer to these offices in this guide for further information.

At East Carolina University, the safety and well-being of our students is paramount. As such, we want to make you aware of some precautions students can take to help ensure their safety and the safety of the entire campus community.

One way that safety-related information is provided to students is through three (3) online modules that students take early in their freshman year:

**AlcoholEdu** — a research-based program that provides information on alcohol and its effects on the body and mind, as well as information about the campus resources available for students’ health and wellness.

**Haven** — an engaging, research based program that provides a unique learning experience regarding the importance of healthy relationships, including relationship consent, and being a good communicator in a relationship.

**Pirate Safety** — a tutorial about safety on ECU’s campus, including tips when out and about on campus, within the residence halls, and when off-campus in Greenville, as well as resources available to students at ECU.

We want our students to feel safe and to be safe so they can focus their attention on academic and personal/social development. Students are required to complete these modules in order to be able to register for their spring semester classes.
Certain times of the year can be more difficult than others, and additional support for your student can be helpful and encouraging. Please remember that this is only a guide designed to help you understand the types of pressures encountered by college students. These stress periods affect each student in different ways.

**September and October**
- Students, especially new ones, experience home sickness.
- Living with a roommate for the first time can create conflict, especially if they are not comfortable confronting people.
- First-year students begin to realize that life at college is not as perfect as they were led to believe by family, teachers, counselors, and friends.
- Midterm workload pressures are followed by feelings of a sense of accomplishment.

**November and December**
- Academic pressure mounts because of procrastination, difficulty of work, and lack of study skills.
- Economic anxiety — funds from family and summer earnings begin to run out and loans may become due.
- Anxiety increases as final exams approach and papers are due.
- Students look forward to the holidays and a break from school.

**January and February**
- Some students experience another bout of home sickness while others are happy to be back with new friends.
- Depression increases as students get tired of winter and being inside.
- Students begin thinking about changing majors or transferring schools.
- Students make decisions about where to live next year.

**March and April**
- Academic pressures increase because of midterms.
- Registration brings tough decisions about their majors and career paths.
- Students begin worrying about summer jobs.
- Excitement about the approaching warm weather of spring and summer heightens.

**May**
- There may be a large number of year-end assignments that must be done at the same time as final exam preparation.
- Anxiety develops because of the realization that the year is ending. Students will miss their friends, and/ or they may not have done as well academically as they had hoped.

The following hints may provide additional support for your student during these stress periods.
- Send care packages, including: cookies and candy, small personal
items, seasonal items, and a little extra money. A piece of home in the mail makes the student feel less homesick.

• Keep the letters, e-mails, and phone calls coming even if your student is a little lax in returning them. It will keep him or her from feeling forgotten.

• Teach your student laundry techniques, especially hints on how much soap to use and to never wash new jeans with white shirts.

• Encourage your student to get involved. It is a great way to meet new people.

• Be aware that a large amount of learning takes place outside the classroom.

• Visit your student on Family Weekend or possibly another time during the year. A tour of campus enhances a sense of belonging, and a visit with friends enhances his or her pride in you.

• Allow your student room to grow and experiment as he or she tests newfound independence.

• Be patient; college life requires a lot of adjustments.

• Relax and hope that your student has learned all the things you have spent many years teaching him or her.

• Avoid turning your student’s room into the den you always wanted. The student should have a familiar space maintained for when he or she visits home.

Parents Association

The ECU Parents Association facilitates communication and encourages mutual understanding among the university, parents, and their communities. Through the Parents Association, parents have a strong voice at East Carolina University. The governing body for the Parents Association is the Parents Advisory Council. Led by the Parents Advisory Council Executive Board (President, Vice President and Committee Chairs), council members provide a rich demographic representation of all parents, and serve as liaisons between parents and ECU administration, faculty, and staff by communicating the needs and concerns of parents. The Parents Advisory Council meets quarterly to review programs and policies within the Division of Student Affairs, and to discuss the allocation and future growth of the Parents Fund. Members of the council actively participate in a variety of ECU events both on and off campus, including New Student and Family Orientation, Admissions Open House, Family Weekend, student and alumni leadership conferences, Pirate Send-Offs, and off-campus college fairs.

Parents/guardians are strongly encouraged to join the Parents Association, take a leadership role on the Parents Advisory Council, and contribute to the Parents Fund. Gifts to the Parents Fund support the Division of Student Affairs’ efforts to provide scholarships, critical outside-the-classroom programs and services, healthy-lifestyle programming, student professional development, and parent communications. Your gift to the Parents Fund truly helps to enhance the student experience.

We invite each of you to become members of the Parents Association through a gift of $35 to the Parents Fund. If you are interested in becoming an active member of the Parents Advisory Council, you are encouraged to visit our website, www.ecu.edu/parents, for more information on how to join. Questions may also be directed to 252-328-6847 or parents@ecu.edu.

March and April

• Academic pressures increase because of midterms.

• Registration brings tough decisions about their majors and career paths.

• Students begin worrying about summer jobs.

• Excitement about the approaching warm weather of spring and summer heightens.

May

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• Anxiety develops because of the realization that the year is ending. Students will miss their friends, and/or they may not have done as well academically as they had hoped.

The following hints may provide additional support for your student during these stress periods.

• Send care packages, including: cookies and candy, small personal
Student Involvement And Leadership (SIL) enhances the educational experience for all students by helping to build a sense of campus community through a wide variety of programs and services for individuals and student groups. The Department of Student Involvement and Leadership is a primary point of contact for students through registered student organizations, student programming groups, Student Government Association, Greek Life, service-learning, and student leadership programs. Through a broad range of cultural, educational, recreational, community-based, and social programs, SIL supports the university in its mission of being the cultural center of the region.

The Volunteer and Service-Learning Center (VSLC) strives to foster an environment where individuals learn about themselves and their community, take action through service, and advocate for lasting social change. Over the past 20 years, the VSLC has worked to ignite a passion for service among ECU students, create transformative partnerships that connect the campus and community, and enhance the academic experience through experiential learning opportunities. The center develops and maintains relationships with community agencies, supports service-learning courses, coordinates a variety of student-led programming, and organizes workshops, conferences, and other events.

For more information about the programs and resources offered by the VSLC, please visit our website at www.ecu.edu/vslc.

Mendenhall Student Center (MSC) serves as the “hub” for the campus community, housing meeting rooms, dining facilities, the Central Ticket Office, a campus information center, the Student Activities and Organizations Office, the Student Government Association, and more.

Recreational programs and activities enhance individual growth and social competency of students, staff, faculty, and guests of ECU. Bowling and billiards are offered, and students can enter competitions, leagues, and tournaments.
The Student Activities and Organizations Office is committed to providing a broad range of co-curricular, educational, developmental, and social experiences by providing quality programs and support. We seek to engage students by offering meaningful opportunities that foster an appreciation of lifelong learning, individual responsibility, and human diversity. Our office is home to more than 380 registered student organizations, the ECU Student Activities Board, and major campus events. We look forward to interacting with the students, parents, faculty, and staff of the Pirate Nation. For more information, visit the website at www.ecu.edu/sao.

The Student Activities Board is driven to be the premier student organization on campus committed to fostering student development and leadership through the coordination of educating, engaging, and entertaining programs for the entire Pirate Nation. Students play an integral role in the selection of bands, comedians, films, lectures, artwork, novelty attractions, and more. They also play an essential role in the day-to-day operations of the Student Activities and Organizations Office. For more information, please visit the website at www.ecu.edu/sab.

The Center for Student Leadership and Engagement (CSLE), in alignment with ECU’s Integrated Leadership Framework, provides opportunities, support, and experiences for students to engage in the leadership process by developing competencies, building meaningful relationships, and enhancing personal growth. Through programs such as Elite Pirates, The Walter & Marie Williams Leadership Scholarship, Chancellor’s Student Leadership Academy, and Parents Council Student Leadership Scholarship, we are making an impact on the community and helping students change the world. For more information about the plethora of programs and services, visit www.ecu.edu/studentleadership.

The Office of Greek Life assists in coordinating events and fundraisers, mediating meetings, conducting forums, and advising daily operations. It also serves as a liaison between the undergraduate organizations and the alumni/national headquarters. Comprised of 38 fraternities and sororities with a membership of roughly 2,600 students, Greek Life promotes service, lifelong learning, friendship, leadership, networking, and career opportunities. Visit the website at www.ecu.edu/greeklife.

The Student Government Association (SGA) provides an official voice for expressing all students’ opinions and a portal for participation in those decisions affecting students. It also provides a place where students can gain experience and training in responsible political participation. Visit the SGA website at www.ecu.edu/sga.

The Ledonia Wright Cultural Center (LWCC) conducts activities that address ECU’s mission of preparing students to compete and succeed in a multicultural society. Through student-focused programming, such as the ALANA Academic Recognition Ceremony, cultural celebrations, tutoring, and volunteerism, the LWCC provides cultural enrichment, sharing, and understanding to all ECU students. The center is located in the Bloxton House directly across from Mendenhall Student Center and houses a computer lab, meeting space, and a gallery of multicultural art. Call 252-328-6495, or visit the website at www.ecu.edu/LWCC.

The Lesbian, Gay, Bisexual, and Transgender (LGBT) Resource Office, established in 2011, serves as an educational, referral, and social center for the entire campus. Central to its mission is advocacy for the LGBT community and support for people of all sexual orientations, gender identities, and gender expressions. The office maintains
a resource library and hosts Lavender Launch, a celebration held in May to acknowledge the contributions of graduating LGBT and ally students. Volunteer opportunities for students include Resource Office Assistant, LGBT educational panels in classrooms, residence halls, and for organizations and clubs, and educational event planning and coordination. Visit the website at www.ecu.edu/lgbt.

Pirate Athletics ... WE ARE UNDAUNTED!
East Carolina competes at the NCAA Division I level with 19 teams—nine men’s and 10 women’s. Men’s varsity sports include football, cross country, basketball, indoor/Outdoor track and field, swimming and diving, tennis, golf, and baseball. Women’s varsity sports include basketball, softball, golf, swimming and diving, indoor/Outdoor track and field, cross country, soccer, tennis, and volleyball. ECU became a member of the American Athletic Conference on July 1, 2014.

Athletic events at East Carolina are filled with Purple and Gold, excitement, and fun. ECU students have the opportunity to obtain one free ticket and purchase additional guest tickets to regular season home games. Additional ticket information is available at www.ecupirates.com or by calling the Athletics Ticket Office at 1-800-DIAL-ECU.

The ECU Educational Foundation, better known as the Pirate Club, is “the Team behind the Teams” for ECU Athletics. Membership in this organization is open to all individuals and businesses. The Student Pirate Club for ECU students is ECU’s largest student organization. The primary focus of the Student Pirate Club is to involve East Carolina students in an excitement-oriented organization that is committed to supporting and promoting all ECU athletic programs. Information on Pirate Club benefits and how to join the Pirate Club is available at www.ecupirateclub.com and www.studentpirateclub.com or by calling 252-737-4540.

Information about the cheerleading and dance teams is available at www.ecupirates.com. Marching band information is available at www.ecu.edu/band. An information booth for the Student Pirate Club and the student support groups will be located at the student involvement fair held during each orientation session. Arrrgh!

Student Media
ECU Student Media engages students in real life, hands-on practical training in a learning laboratory while providing news, information, entertainment, and literary expression to the campus community. Student Media units include the Buccaneer Yearbook, expressions minority and multicultural magazine, Rebel art and literary magazine, The East Carolinian student newspaper, and WZMB 91.3 FM Radio Station. For more information about these Student Media units, including staff and distribution dates, please visit www.ecu.edu/studentmedia.
Campus Dining

When it comes to eating on campus, residential students have unlimited access and continuous service with their meal plan in both of the campus dining halls. Dining halls are located near the residential areas of campus and are open from 7:00 a.m.–10:00 p.m. on class days. Friday evening and non-class day schedules operate differently. Students also have the ease of eating meals at several nationally known retail brands. There are 28 different dining venues open on campus.

Residential students have four different Purple Meal Plans available to choose from. Each Purple Meal Plan includes all access continuous service in the dining halls and three include various amounts of Pirate Meal swipes for the retail locations as well as a supplemental Purple Bucks account—a declining balance account that students can use like cash to supplement meals in the 28 campus dining venues.

We provide three Gold Meal Plans exclusively for off-campus students. These plans come with a set number of meals for the semester along with Gold Bucks that can be used in our dining venues and at athletic venues that offer concessions. In addition to a full meal plan, the Gold Rush Spirit Plan can be added to any plan for a $100 investment and can be used for food at athletic venues with concession offerings. For more information, call 252-ECU-FOOD, or visit the website at www.ecu.edu/dining.
Campus Living
Living on campus offers students an opportunity to learn and grow right in the heart of the Pirate Nation. Our residence halls have easy access to everything ECU has to offer without worrying about monthly rent payments or surprise utility bills. Your student will enjoy free laundry facilities, convenient access to dining services, and more time to explore and enjoy the myriad of activities available on campus. And last, but not least, your student will be right in the middle of the action and close to classes. First year freshmen students are required to live in on campus housing in most cases. For more information, call 252-328-HOME, or visit the website at www.ecu.edu/campusliving.

Parking For Students
Parking on the ECU campus can be challenging, but with a basic understanding and a few general facts, drivers will actually find that it is easy to navigate. ECU parking is a zoned system that is designed to manage a limited resource of spaces for a large community of staff, faculty, students, and visitors.

Parking Permits. Parking on campus is by permit only. Faculty, staff, and students at ECU are eligible to register vehicles and purchase a parking permit online at any time during the academic year based on permit availability. Purchases may be made online through a secure website—the OneStop system. Faculty and staff permits are valid July 1 through June 30 each year. Student permits are valid August 1 through July 31 each year.

Student Parking. All students are allowed to bring their vehicles to campus regardless of classification. Incoming students may register online through OneStop for their parking permit on a specific date after the last orientation during the summer. Since that date is tentative every year, it will be provided on our website during the summer. Additionally, students must be registered for classes before they will be given the option to purchase their permit. Resident permits are sold on a first come, first served basis and according to living arrangements. A2 permits are for College Hill Residents and B2 permits are for Central and West End Residents. If either of these areas is sold out, then the D permit can be purchased for the Resident Remote lot in Curry Court. The Resident Remote lot is located off Charles Boulevard, and a bus will transport students to and from that lot on regular intervals.

Student Stores
The Dowdy Student Stores is the only bookstore owned and operated by East Carolina University. We carry rental, digital, new, and used textbooks, along with most of your course materials. A large technology shop, school supplies and an array of art supplies are here. As the heart of the Pirate Nation and deep with tradition, we also stock the widest variety of ECU licensed logo apparel and merchandise. We are part of East Carolina, with stores in the Wright Building in the center of campus, the Brody School of Medicine, and athletic venue shops. Secure online shopping is also available. During orientation, you’ll learn the computer recommendations and cost-saving tips from Dowdy, such as renting textbooks and selling back used and new books. You’ll hear about incentives for online ordering through the store web site with the option to simply pick them up just before classes start. Beyond rental books, we also carry new, used, digital textbooks, and course materials; offering competitive pricing to help reduce your costs.

When exploring textbook options, students should consider when and how they would return or sell back books if they decide to withdraw from a course or no longer need the books. Students are reminded to always keep textbook receipts and if renting books, know the due dates to return the rental books and not sell them back.

A variety of computer hardware, software, and technology accessories are also available. You’ll find Apple, Dell, Lenovo, Microsoft, Adobe, Skullcandy, and Netgear in “The Tech Deck,” our computer department. And, Dowdy is one of the few Authorized Campus Apple Stores in the state, with a variety of Apple accessories. Because of our ECU
affiliation, Dowdy often has lower prices than many outside competitors due to our educational discounts on some technology products. Buying on campus gives you on-site, direct assistance from our knowledgeable support and sales staff. Walk-in, campus repair and support services are available for Apple, Dell, and Lenovo computers through the University’s ACE program. We also offer extended-term warranty options at affordable prices.

Services offered for students’ convenience include special orders, store gift cards, free gift wrapping, postage stamps, and a bookstore account to which students and family members can add money or defer financial aid funds, for any in-store purchase, including textbooks, technology products, and supplies. Also, a convenient ATM is located inside the store. Is your phone or other wireless device low on power? A free and fast charging station is available inside Dowdy. Our Medical Bookstore is located in the Brody Medical Sciences Building on the Health Sciences Campus and features an extensive selection of textbooks and supplies for medical and health profession students. It also stocks the widest variety of apparel and gift merchandise with the Brody School of Medicine and School of Dental Medicine official logos.

Keeping with the University’s mission to serve, Dowdy returns profits to students through scholarships and student programs, and continually seeks cutting-edge products to assist students in the educational process. If you have product or service questions, please call or visit us in the Wright Building or Brody Building. Online: www.ecu.edu/student-stores Wright Building: 252-328-6731 or toll-free at 1-877-499-TEXT Brody Building 1S-04: 252-744-3450.

1 Card
The ECU 1 Card Office provides the official ECU identification card to students, faculty, and staff. Several accounts are associated with the ECU 1 Card, including meal plans and Pirate Bucks, the bookstore account, and the Gold Key account. Students must bring a valid picture ID with them to orientation to get their 1 Card. Acceptable forms of ID include a valid driver’s license, state ID card, military ID, or passport. The 1 Card Office is located in G-521 Old Cafeteria Complex. The office may be reached at 252-328-2673. Regular and extended hours, along with other valuable information, are posted at www.ecu.edu/1card.
Student Health Services offers comprehensive healthcare services to all enrolled students. The Student Health staff includes physicians, physician extenders, nutritionists, nurses, pharmacists, medical lab technologists, an X-ray technician, and support staff. The health fee included in tuition covers the office visit cost of patient encounters and also allows other services, such as laboratory testing, X-rays, and pharmacy services, to be charged at a reduced fee. Care for acute problems is provided for distance-learning students on a fee-for-service basis. Please visit www.ecu.edu/studenthealth for more information about hours of operation, services offered, and how to access care.

Nurse Line. When Student Health Services is not open, a free 24-hour nurse advice line can be accessed by calling Student Health Services at 252-328-6841.

Immunizations. Students are required by North Carolina law to submit verification of certain immunizations prior to attending any state-supported school. A record of immunizations should be submitted directly to Student Health Services by fax, mail, or in person. Students who do not submit immunizations or are missing required immunizations will be administratively withdrawn. Students should also complete a Report of Medical History Form by logging into Online Student Health (https://shs.ecu.edu). This form provides Student Health Services information about a student’s medical history, medications, allergies, and other relevant health information.
Campus Recreation and Wellness
Campus Recreation and Wellness has it all including outstanding facilities, adventure trips, intramural sports, club sports, aquatics, group fitness and personal training, a wellness center, and a team training center. ECU's Student Recreation Center (SRC) is your student's health club on campus —convenient, accessible, and filled with activities to keep the mind, body, and spirit in prime condition.

The SRC special features include an indoor climbing wall, an outdoor pool with a lounging deck, a 10,800-square foot exercise area with weight machines, an indoor track, three multipurpose rooms, and racquetball courts. From outdoor adventure trips to group fitness classes, yoga to dance, water sports to lacrosse, and everything in between, your student won’t be bored here.

An extensive offering of approximately 40 club sports and more than 30 intramural sports activities provide plenty of opportunities for those who are seeking competitive and recreational outlets. The Wellness Center offers outreach programs and trains students to be wellness leaders. Wellness leadership opportunities are available through the Wellness Living Learning Community, Healthy PIRATES Peer Health Education program, and more. There are also accommodations for individuals with disabilities and programs for youth and family. Campus Recreation and Wellness also offers a challenge course and a 50-foot alpine tower, as well as the Blount Recreational Sports Complex with 10 flag-football and soccer fields and five softball fields. The North Recreational Complex includes eight multi-sport fields, a field house, a six-acre lake, a boathouse with equipment for check-out, a sandy beach area, two beach volleyball courts, an 18-hole disc golf course, walking/jogging trails, outdoor fitness equipment, and an Odyssey Challenge Course. To learn more, visit www.ecu.edu/crw.

Center For Counseling And Student Development
The center’s goal is to enhance personal growth through developmental and therapeutic programs and services that help students develop skills, acquire knowledge, and understand themselves and others. The center offers free, confidential, time-limited services that focus on the academic and personal concerns that many college students face.

Because settling in at college can be a challenge for any student, the Counseling Center is available to students who need help sorting out personal difficulties and choices. Some reasons first-year students might seek services are coping with feelings of loneliness and homesickness, adjusting to an increase in academic stress, or trying to fit into a new environment. Other reasons students seek services include, but are not limited to, anxiety, depression, relationship difficulties, and substance-abuse issues. The center offers individual and group counseling, psychiatry services, educational programming, and crisis services. All services are free and confidential. Students can schedule an appointment with one of the center’s counselors by calling 252-328-6661. Log on to www.ecu.edu/counselingcenter for more information.
Campus Safety

ECU takes the safety of the Pirate Nation seriously by investing in numerous resources that help protect everyone on campus. The ECU Police Department is dedicated to serving and protecting the ECU community. From ECU Alerts to emergency procedures, ECU is prepared to keep everyone safe. Sworn officers patrol the campus on foot, by bike, and in marked patrol vehicles as well as promote a safe environment through awareness and educational programs. The ECU Police Department operates 24 hours a day, 7 days a week, 365 days a year.

Safety Escorts

Uniformed, radio-equipped, and trained student employees of the ECU PD, Student Patrol Officers (SPOs) provide safety escorts during the evening hours to the campus community when there is a safety concern or risk on campus. To request a safety escort, call 252-328-6787. When calling please be prepared to provide the following information:

(1) Your name; (2) your location at the time of the call; (3) a phone number where you can be reached; and (4) your destination. Please call 15 minutes before you wish to be picked up.

Lost and Found

The ECU Police Department maintains found property and makes every attempt to return the property to the owner.

Assist Motorists

Courtesy services such as vehicle jumpstarts and unlocks are offered by ECU Police after hours by calling 252-328-6787 or by using a blue light emergency phone. During normal business hours of 8:00 a.m. - 5:00 p.m., please contact Parking and Transportation Services at 252-328-6294. Safety escorts are also offered by the ECU Police Department.

Operation ID

In an effort to prevent theft of property and identity, students are encouraged to have their valuables engraved with an identifying number, which assists law enforcement in returning
stolen or lost property to its rightful owner. Remember to inventory your property on a form with a description including brand, model number, and serial number. Keep the inventory in a safe place.

RHLOP
The Residence Hall Liaison Officer Program (RHLOP) assigns specific officers to each residence hall. This unique concept allows for a community oriented/problem oriented policing approach for residents to get to know members of the ECU Police Department. Liaison officers can provide presentations to residents or assist in solving problems common to the entire residence hall. Students can ask their Resident Advisor who their liaison officer is.

Title IX Coordinators
Title IX, formally known as Title IX of the Education Amendments of 1972, is the federal law which mandates that no person shall be excluded from participation in or discriminated against on the basis of sex in programs or activities at educational institutions that receive federal financial assistance. Acts of sexual violence, harassment, and/or misconduct are all considered forms of sex discrimination.

LaKesha Alston, Associate Provost for Equity and Diversity is the university’s Title IX Coordinator. She works along with Dr. Lathan Turner, Associate Dean of Students, who serves as the Deputy Title IX Coordinator. Together, the Title IX Coordinators work with each other and other campus partners to prevent forms of discrimination based on sex.

In the effort to keep our campus well informed about Title IX and the resources readily available, we have a website where you can explore what ECU does to keep our campus safe: www.ecu.edu/titleix.

ECU Alert And Emergency Communication
College campuses are faced with a number of possible threats, from severe weather to chemical spills to crime. ECU uses all possible means to protect the campus community and provide prompt information to students and their families during emergency situations. Being prepared for an emergency is everyone’s responsibility. Students should learn how and where to obtain campus information and what to do in potentially dangerous situations.

For instance, a severe storm (whether tropical or winter) may cause administrators to modify the class schedule or curtail university operations for the day. ECU makes every attempt to announce any pertinent decisions two hours in advance of a change in schedule. If conditions worsen and as campus officials have time to reassess the situation, a decision may be made to change the schedule again.

Students will learn of campus closings and other announcements through ECU’s multifaceted Emergency Notification System, ECU Alert. Should a severe weather incident or other dangerous situation occur, students, employees, and parents can find information regarding the university’s status at the following sources.

• ECU Alert website linked from the ECU home page, www.ecu.edu, during an emergency
• E-mail
• ECU Alert pop-up messaging system (software available to download for students, faculty, and staff only at www.ecu.edu/alert)
• Information screens found in buildings throughout campus
• Campus Emergency Hotline (252-328-0062)
• Text messaging to personal cell phones registered for the service
• VOIP phones in offices
• Greenville area TV and radio
• Campus-wide indoor and outdoor speakers
• Twitter (follow ECUAlert)
• Facebook (like East Carolina University)
Students and parents can find cell phone registration online at www.ecu.edu/alert. Parents will also be able to register an email address at this site. To stop receiving ECU Alerts via text, reply to the latest ECU Alert notification with the word “STOP.”

While cell phone registration is strongly encouraged, it should not be the most relied upon method of communication. Once the university sends an initial message, the length of time it takes to be delivered to the student cannot be guaranteed.

Knowing where to find information BEFORE an incident occurs is the best way to be prepared. Students and parents should visit www.ecu.edu/alert to learn more.
Academic Advising

During orientation, your student will be assigned an academic advisor based on his or her intended major. ECU has more than 100 majors, and it is important that your student investigates major options PRIOR to orientation. Your student can find the current list of majors at www.ecu.edu/cs-acad/advising/majors.cfm. Students should also check to ensure that the major in which they are interested is available at ECU.

It is very important for parents and students to understand that many students enter college considering one major but change their minds once they learn more about the requirements for their intended major or redefine their interests. At ECU we have specialized advisors who have been trained to help students who are undecided or reconsidering their major. These advisors represent the Major Advisement Program (MAP) and have developed a structured major exploration process for students. Parents can also assist students during this discovery process by encouraging them to interview or shadow professionals in various careers. Regardless of whether your student has a clear vision of their career direction or has not yet defined their career path, professional advisors are available and committed to help each student navigate the academic system at ECU.

PRE-PROFESSIONAL ADVISING CENTER (PPAC) FOR ALLIED HEALTH, DENTISTRY, MEDICINE, AND LAW

The mission of the Center for Pre-Professional Advising of allied health, dentistry, medicine, and law is to assist students in achieving academic success beyond the undergraduate level. This mission is accomplished by providing major exploration, academic resources, and strategies for achieving academic goals. Special programs and events, workshops, and individual appointments facilitate this development.

We serve as primary advisors for all undergraduate students majoring in allied health programs (clinical laboratory science, health services management, rehabilitation services, and speech and hearing sciences). We also serve as pre-professional advisors for all current ECU students and alumni interested in going into a professional/graduate program for allied health (including occupational therapy, physical therapy, and physician assistant studies), dentistry, law, and medicine (including optometry, pharmacy, podiatry, and veterinary medicine). A local veterinarian volunteers with us to assist with the advising of the pre-veterinary students.
The PPAC offers pre-professional advising for students preparing for application to dental, law, medical, and other health-related professional programs. We do this through individual appointments and group sessions. We work closely with health-related student organizations to keep them up-to-date on changes in application processes and relevant events. Throughout the year, we coordinate the Primary Care Physician Shadowing Program, the East Carolina University Heart Institute Research Program, the Health Professions Committee, Prescription for Success, and a variety of workshops that focus on health professions and preparing for the professional school application process.

Students may register at www.ecu.edu/ppac to be added to the listserv for their intended profession. As we receive information relevant to a particular area, we will send it to those students registered with us. We are located in 2500 Old Cafeteria Complex. Our hours are 8:00 a.m.– 5:00 p.m., Monday through Friday. Students may drop by or call 252-328-6001 to schedule an appointment.

The Office Of Student Transitions
From New Student Orientation to graduation, we provide a variety of programs and services designed to make your student’s adjustment to being a college student a smooth one. We also strive to foster a culture of success and engagement by promoting connections among students and the ECU community. In addition to New Student Orientation, the Office of Student Transitions coordinates New Student Welcome and Convocation, Camp P.I.R.A.T.E.S., the COAD 1000 (first-year seminar) course, the Pirate Read, helpful publications like the “Semester at a Glance,” and more.

The Office of Student Transitions is also here to support parents of first-year students. Feel free to visit our website at www.ecu.edu/studenttransitions or contact our office directly at 252-328-4173 with questions or concerns. The Office of Student Transitions is located in 210 Mendenhall Student Center.

Student Veteran Services
The office of Student Veteran Services provides support to veterans, active duty personnel, dependents, Reserve and National Guard members, and ROTC Cadets through initiatives that ease the transition from military life to campus life. Our goal is to foster an awareness of veterans’ issues across campus and provide supportive services necessary to ensure that student veterans are successful in their academic pursuits, adjust to the campus environment, and transition to rewarding careers.
Student Veteran Services is located in Brewster D 107. For more information, visit www.ecu.edu/veterans or call 252-737-6542.

The Registrar’s Office
The Registrar’s Office provides assistance to students at East Carolina University with academic policies and procedures, student records, and registration services. Services provided include registration of students each semester and summer session; assignment of classroom space; issuing grades, transcripts, academic appeals, and exceptions to academic policies; certification of degree requirements; over hour approvals; permission to take courses at other colleges and/or universities; withdrawals from the university; articulation of transfer credits; and other concerns related to academic policies and procedures.

The office is located at 207 E. 5th Street in Uptown Greenville. More information on services provided by the Registrar’s Office can be found at www.ecu.edu/registrar.

Pirate Tutoring Center
The Pirate Tutoring Center (PTC) is centrally located on campus in the Old Cafeteria Complex. The PTC offers the following free services for students:

Evening tutoring: Walk-in course content tutoring is available fall and spring semesters at the PTC, located in 2300 Old Cafeteria Complex, Monday, Tuesday, Wednesday, and Thursday nights. Tutoring focuses on 1000 and 2000 level courses. For the full list of courses tutored at night, students should check the PTC website www.ecu.edu/piratetutoringcenter or stop by the office for a semester schedule.

Daytime appointment: Tutoring is available Monday-Friday at the PTC main office. Daytime tutoring is offered both fall and spring semesters as well as both summer sessions. Students should contact 252-737-3009 for more information or stop by the center for assistance.

Digital Tutoring: Services are available to students on their Blackboard accounts. Students can find PTC tutoring videos on Blackboard for courses including Physics 1250 and 1260, Chemistry 1120, 1130, 1150, 1160, 2750, and 2760, Math 2283, and Biology 2130, 2140, and 2150.

Study-skills Coaching: The Pirate Tutoring Center staff can help identify students’ study-skills strengths and improve weaknesses. Specialized workshops and other academic events are designed to help students succeed.
Academic Mentoring: PTC staff will match students with academic mentors to assist in time management, study skills, motivation and support during semester transitions. Students should come to the PTC during office hours or email an interest to tutoring@ecu.edu.

For PTC services, students should call 252-737-3009 for an appointment or e-mail tutoring@ecu.edu.

Office Of The Dean Of Students
The Office of the Dean of Students is the campus resource for addressing and responding to student issues and concerns. Committed to teaching civic engagement, this office cultivates a caring environment that values personal and academic integrity, respect for all people, and responsible citizenship. In collaboration with the university, the dean’s staff is invested in serving students in a safe and healthy environment. Staff also serve as a liaison between students, parents, faculty, staff, and administrators to help solve problems, assist with individual or group crisis management, navigate various campus procedures, and serve as an advocate for students when needed. By connecting with other departments, the office responds to students’ needs by identifying the appropriate resources available. Students and their families are encouraged to use this office by calling 252-328-9297, e-mailing the office at dos@ecu.edu, or visiting the website at www.ecu.edu/dos.

ECU Cares
ECU Cares serves as a valuable resource for students, faculty, and staff to report behavior of concern exhibited by another member of the campus community. ECU CARES provides two viable options for reporting such concerns to the Office of the Dean of Students. The first option is to complete the Online Reporting Form at www.ecu.edu/ecucares and click on “Report Person of Concern”. Members of the campus community can contact a case manager directly by phone at 252-737-5555. If an online form is submitted, a Dean of Students case manager will contact you to obtain additional information. The Dean’s office coordinates with other university units—such as the Center for Counseling and Student Development, Office of Students Rights and Responsibilities, Disability Support Services, Student Health Services, and Campus Police—to serve as a campus resource for addressing faculty, staff, and student reports about concerning behavior.

Student Legal Services
Student Legal Services (SLS) was established by the Student Government Association at ECU as a service for students. SLS is registered with the North Carolina State Bar as a prepaid legal services plan. It is funded through student fees, and services are available for fee-paying students. Because SLS is an advisory service, students are not represented in court on legal matters but are advised regarding whether they need representation by a lawyer. Visit the website at www.ecu.edu/legalservices or call 252-737-1067.

Off-Campus Student Services
Off-Campus Student Services strives to engage off-campus students with available university programs and services, promote good citizenship, and connect off-campus students and parents with affordable and safe off-campus housing options. While first year freshmen students are required to live in on campus housing in most cases, Off-Campus Student Services offers programming to prepare students looking to transition to off-campus housing. Students and parents may access available off-campus housing at any time from any location via the website at www.ecu.edu/offcampushousing.

For more information relating to Off-Campus Student Services, please visit the website at www.ecu.edu/ocss or the office located at Jones Hall Suite 100, or call 252-328-2847.
ECU Transit
ECU Transit provides a robust, efficient, and high quality transit service that aims to meet the varying needs of a diverse campus. Services are open to all students, staff, and faculty—all you need to ride is your valid 1 Card.

Buses operate on fixed schedules throughout the academic year, including both summer sessions, with routes serving on- and off-campus housing and commuter park-n-ride lots. Every Pirate needs a break, so ECU Transit serves several shopping, service, and entertainment venues around Greenville. Additionally, a point-to-point van service called SafeRide is offered seven nights a week to supplement nighttime bus service and maximize safety in the evening hours. All the latest route maps, schedules, and other service information can be found online at www.ecu.edu/transit.

Career Services
Career Services is a comprehensive career counseling and resource center and serves as the primary university point of connection for students to effectively explore and determine how academic majors relate to career options. This is done through career exploration which helps students expand their knowledge of themselves and the world of work. Career Services empowers and prepares students to be active participants in their own career development by encouraging students to explore their own values, interests, personality, and skills as they relate to their academic and career goals. Students are encouraged to seek opportunities such as internships and co-ops that support their academic and career goals.

Career Services provides expertise on a variety of career readiness topics and partners with academic departments to educate students to effectively write cover letters, resumes, curriculum vitas, and graduate school applications. Career Services also coaches students on career
topics such as management of the job search, interviewing, professional branding, and effective use of social media as a networking tool. Strategic partnerships with organizations that hire student interns, co-op and new professionals are cultivated to connect opportunities for students as they transition through their academic career and beyond.

Career Services supports students’ career development and education through the facilitation of events and programs including but not limited to; networking events, career fairs, conferences, business etiquette workshops, on campus interviews, and information sessions. These events along with the use of emerging and existing technology connect students with hiring professionals from diverse industries in an ever-changing job market.

Career Services is located at 701 East Fifth Street. Visit the website at www.ecu.edu/career or call 252-328-6050.

**Student Employment Office**
The Student Employment Office (SEO) strives to provide excellent services for students, employers, and the campus community. SEO posts Federal Work Study, on-campus student jobs, and part time off-campus jobs. Visit the website at www.ecu.edu/hireapirate. The Student Employment Office maintains an online job database to help ECU students connect with part-time job opportunities both on and off campus. If you have questions, e-mail hireapirate@ecu.edu or call 252-737-4473.

**Students With Disabilities**
ECU is accessible to students with disabilities and is committed to providing support services to the fullest extent possible. Disability Support Services seeks to meet individual needs by creating policies regarding programs, services, and activities for individuals with disabilities. The office is a source of information and advice and a communication link among individuals with disabilities, faculty and staff, state rehabilitation agencies, and the community at large. Go to www.ecu.edu/dss for more information, or call 252-737-1016.

**The East Carolina Creed**
In the pursuit of educational excellence, responsible stewardship, and intellectual freedom, the community of scholars at East Carolina is committed to learning at the highest level. Founded in the tradition of service and leadership, members of our academic society exemplify high standards of professional and personal conduct at all times.

As an East Carolinian
I will carry out personal and academic integrity.
I will respect and appreciate the diversity of our people, ideas, and opinions.
I will be thoughtful and responsible in my words and actions.
I will engage in purposeful citizenship by serving as a positive role model.

Adherence to these moral principles is the obligation of every East Carolinian on and off campus. In doing so, our individual freedom to learn and a pledge to serve will be preserved.

**Conduct System**
Students and other members of the university community have established policies and regulations to maintain order on campus and guarantee the broadest range of freedom to members of the campus community while acknowledging their responsibilities. Students need to be familiar with these regulations, which can be found at www.ecu.edu/PRR/11/30/01. Printed copies are available upon request from the Office of Student Rights and Responsibilities (OSRR).

Any student whose conduct violates these regulations is subject to appropriate disciplinary action, including possible suspension or expulsion. Charges will be brought against any student who is believed to have allegedly violated the Student
Code of Conduct. If after investigating an alleged violation, the conduct administrator believes a student has committed a disciplinary offense, the administrator counsels the student and outlines sanctions. If the student does not agree with the administrator’s decision, an appeal can be initiated.

Violations of residence hall policies and low-level violations of the Student Code of Conduct that occur in a university residence hall may be heard by the Campus Living staff. If you would like to learn more about the ECU conduct process, please contact OSRR at 252-328-6824 or visit the website at www.ecu.edu/osrr.

Drugs And Alcohol
The university is committed to having a campus that is free of illegal drug possession and drug and alcohol abuse. Any student who possesses or uses illegal drugs or abuses alcohol on or off campus maybe subject to both prosecution by the court system and disciplinary proceedings by the university.

Any student living in the residence halls who possesses or uses illegal drugs or drug paraphernalia may have his or her housing contract cancelled.

Harassment Policies
Higher education should give students an understanding and appreciation of people different from themselves. East Carolina University is committed to the equality of educational opportunity and does not discriminate against applicants, students, or employees based on race, color, national origin, religion, gender, age, creed, sexual orientation, or disability. ECU is an equal opportunity/affirmative action university that accommodates the needs of individuals with disabilities.

Family members are strongly encouraged to advise their student to report and seek resolution to instances of harassment or discrimination. If your student has questions or concerns, he or she can contact the Office of the Dean of Students or the Office of Equal Opportunity Programs. The Student Handbook, online at www.ecu.edu/studenthandbook, contains all of East Carolina’s academic and student-life regulations.

Office For Equity And Diversity
The Office for Equity and Diversity (OED) continuously supports a diverse and inclusive environment at the university.

Our office promotes equity in educational opportunities, university programming, and employment. Promoting and leading the efforts toward an environment of diversity, respect and inclusion for all members of the university community is a priority. This priority allows ECU to fulfill its mission to maximize student success, serve as a national model for public service and lead regional transformation.

The scope of the Office for Equity and Diversity encompasses institutional equity and diversity functions and involves education, outreach, programming, and assessment. Administrators in this office includes the Title IX Coordinator as well as other individuals who monitor institutional practices in support of the guiding principles of diversity, inclusion, and equality.

Programs and services of the office support a sustained diverse and inclusive learning, living and working environment for all faculty, staff, students, and visitors.

The Office for Equity and Diversity is located in Suite G-406 in the Old Cafeteria Complex. Find more information about us at: www.ecu.edu/oed, or call 252-328-6804.

Title IX Coordinators
Title IX, formally known as Title IX of the Education Amendments of 1972, is the federal law which mandates that no person shall be excluded from participation in or discriminated against on the basis of sex in programs or activities at educational institutions that receive federal financial assistance. Acts
of sexual violence, harassment and/or misconduct are all considered forms of sex discrimination.

LaKesha Alston, Associate Provost for Equity and Diversity is the university’s Title IX Coordinator. She works along with Dr. Lathan Turner, Associate Dean of Students, who serves as the Deputy Title IX Coordinator. Together, the Title IX Coordinators work with each other and other campus partners to prevent forms of discrimination based on sex.

In the effort to keep our campus well informed about Title IX and the resources readily available, we have a website where you can explore what ECU does to keep our campus safe: www.ecu.edu/titleix.

Student Technology Resources

Student Computer Purchasing and Support. A number of ECU’s academic programs require or recommend that their students have access to a computer to complete course work. Students are NOT REQUIRED to purchase a specific computer brand, although they may benefit greatly from purchasing one of the recommended models from the preferred vendors through the Academic Computing Environment (ACE) program.

ACE works with hardware and software companies to provide students discount pricing on computers, software, and peripherals that can be purchased through the ECU Dowdy Student Stores in the Wright Building on campus. Visit the Dowdy Student Stores at www.ecu.edu/studentstores or call, tollfree, 1-877-499-TEXT for assistance.

Dowdy Student Stores’ Computer Department offers an array of technology products and computer supplies. Through partnerships with Apple, Lenovo, HP, and Dell, students can find academic pricing on a variety of hardware by working directly from the ECU Dowdy Student Stores website. Software can also be purchased at a discount, including titles from Adobe and others. Because of the deep discounts software vendors offer college students, it is in the student’s best interest to check software pricing from the Dowdy Student Stores.

All enrolled ECU students are eligible for Microsoft products at no cost through the university’s Office 365 ProPlus subscription! In addition to the full Office suite download for up to five computers (Mac and Windows) and Office mobile – free mobile apps and five tablet downloads (not included in the five computer downloads) – students have e-mail, calendar, contacts, Lync communication, and OneDrive storage service. Go to www.ecu.edu/microsoft4students for instructions and to access the products.
ECU students have access to lynda.com, an online library of instructional videos teaching the latest software tools and skills. Access the lynda.com library 24/7 – even from your iPhone, iPad, Android device or mobile phone – and watch entire courses or single tutorial videos as you need them. Visit www.ecu.edu/lynda for more information.

The ACE Student Computer Support Center. Located in 108 Rawl on Main Campus and 2506 Health Sciences Building (Laupus Library) on Health Sciences Campus, this center provides technical assistance to students with ACE and non-ACE laptops. For ECU students not enrolled in a requiring program, purchase of a computer is OPTIONAL; however, any student can take advantage of the special pricing and support. For more information, visit www.ecu.edu/ace.

High-Speed Network Access. A high-speed wired network connection is provided for each student living in an on-campus residence hall at no additional charge. Wireless connections are available in select public locations in many residence halls and across campus. Campus Living provides technical support via “house calls” from resident computer consultants (RCC). Students can get assistance over the phone or request technical support from a RCC by calling the IT Help Desk at 252-328-9866.

Student Computer Labs. There are more than 100 supported labs on the ECU campus (general use and departmental) with both PCs and Macs. Software like Microsoft Word, Excel, PowerPoint, Access, and Outlook (e-mail) is available for use, and all computers provide Internet access. Departmental (specialized) software is available in each of the individual departmental labs.

The Austin computer lab in room 104 in the Austin Building is the centrally located computer lab on campus. For information or locations of specific computer labs, visit www.ecu.edu/itcs/studentcomputerlabs.

Technology Help. The IT Help Desk (www.help.ecu.edu) offers a wide range of technical assistance to ECU students, including software support, answers to general technology-related questions, getting connected to the university network, and more.

Check the ITCS website at www.ecu.edu/itcs/ithelpdesk/hours.cfm for current hours of operation. Phone support is available at 252-328-9866 or toll-free at 1-800-340-7081.

More Student Technology Resources. A variety of learning technologies including the Blackboard Learning Management system, blogs, lecture capture, and much more are available and used in online, hybrid, and face-to-face classes. The learning technologies used in courses will vary depending upon the tools of choice selected by the instructor.

For a comprehensive listing of student IT resources at ECU, visit www.ecu.edu/itcs/students.cfm. Stay up-to-date on campus computing-related news through a variety of electronic resources at www.ecu.edu/itcs and social media sites – Like us on Facebook (ITCS at ECU) and follow us on Twitter (TechatECU).

Financial Aid
To apply for financial aid, complete the Free Application for Federal Student Aid (FAFSA) for the appropriate year. The FAFSA is available online at www.fafsa.gov. You must fill out a FAFSA each year to be considered for aid. Students can apply for assistance for the upcoming year after January 1. We recommend that for the fall semester students submit their FAFSA to the processor no later than April 1, our priority deadline date for the 2015–2016 academic year. Students who do not plan to enroll until spring should submit their FAFSA to the processor by November 1.

The Office of Student Financial Aid assists students who, by completing the FAFSA, demonstrate financial need and who maintain satisfactory academic progress toward earning a degree. Financial aid is available in a variety of forms, including scholarships, grants, loans, and work opportunities.
The office maintains information about federal, state, and institutional sources of aid. You can find more information online at www.ecu.edu/financial, by calling 252-328-6610 or by email at faques@ecu.edu.

When you are on campus, you are also welcome to visit the office at 2103 Old Cafeteria Complex to speak with one of our counselors.

**Cashier’s Office**

During regular business hours cashiers are available to answer questions and provide assistance. Office hours are 8:00 a.m. to 5:00 p.m. Monday through Friday. The Cashier’s Office is located in G120 Old Cafeteria Complex. The Cashier’s Office may be contacted via phone through the university’s Student Financial Services Call Center by dialing 888-331-5328 or 252-737-6886 or via e-mail at cashier@ecu.edu.

Staff in the Cashier’s Office cannot discuss student account information with anyone without the student’s consent. A student provides consent by completing the “Buckley Form” on OneStop. For more information, please refer to the Federal Education Right to Privacy Act (FERPA) Guidelines, which are published in the “Important Information” section on page 35.

The Cashier’s Office bills and collects tuition, required fees, and housing and dining charges on a term-by-term basis. Bills include tuition and fee charges for main campus and distance education. For information on tuition and fee rates please visit www.ecu.edu/cashier then select “Tuition and Fees.”

Payments can be made in the Cashier’s Office in person by cash, checks, and pin-based debit cards. Online payments can be made by electronic check, which is free, and by VISA, MasterCard, American Express, and Discover with a 2.75-percent convenience fee. The university also offers payment plans for current semester charges.

The university uses eBilling to deliver invoices to students via their official ECU e-mail address. Through OneStop, students can access eBilling to view account activity including charges, payments, adjustments, and billing statements as well as make payments. Students can authorize users such as a parent or guardian to receive duplicate billing notifications at the authorized user’s designated e-mail address. The authorized user can also make payments online and receipts will be delivered to the authorized user’s designated e-mail address. Once the student authorizes a user, that user will receive an e-mail that includes login instructions. Authorized users can view activity online and make payments; however, the student will still need to complete a “Buckley Form” before cashier staff can discuss a student’s account with anyone other than the student.

**Student Refunds**

All student refunds from excess Financial Aid, drops, withdrawals, housing, etc., are processed by the Cashier’s Office based on the refund preference selected by the student.

For more information regarding the refund process and refund options, please visit www.ecu.edu/cashier.
This policy provides that the student has a right of access to student educational records maintained by the university or any department or unit within the university. The policy also protects the confidentiality of personally identifiable information in student records. FERPA applies to currently enrolled and former students, regardless of age or parental dependency. It does not apply to deceased students or persons who have applied but not attended. Educational records include any information provided to the university by a student for use in the educational process or any record from which a student can be personally identified. Some examples are a document, a computer printout, a class list on a desktop, a computer-screen display, or a handwritten notice. Subsequently, faculty members are not allowed to post grades by name, Social Security number, any sequential part thereof, or any other personally identifiable characteristic. This posting restriction also applies to graded assignments left for students to collect.

Directory information may be released without the specific written consent of the student, unless he or she has placed a nondisclosure on his or her record in the Office of the Registrar. Directory information at ECU includes the following: student’s name, telephone listing, address (including e-mail address), date and place of birth, major, participation in officially recognized activities and sports, dates of attendance, weight and height of athletic team members, degrees and awards received, and most recent previous educational agency or institution attended.

A student may complete a “FERPA/Buckley Form” on OneStop that authorizes a third party (e.g., a parent) to access information from his or her educational/academic record, judicial record, financial record, and/or other records, as specified. The form is valid for one calendar year unless the student cancels the authorization. In no case, except with specific written consent of the student, may a parent or any third party amend any information on a student’s record, including, but not limited to, change of address, change of name, or course registration. Any questions regarding FERPA should be directed to the Office of the Registrar by calling 252-328-6524 or sending an e-mail to regis@ecu.edu.
August 21: Friday Faculty meetings; advising, registration, and schedule adjustments

August 24: Monday Classes begin; schedule changes

August 28: Friday Last day for registration and schedule changes (drop and add) by 5:00 p.m.

September 7: Monday Labor Day Holiday (no classes)

October 10-13: Saturday-Tuesday Fall Break

October 14: Wednesday 8:00 a.m. classes resume

October 23: Friday Last day for undergraduate students to drop term-length courses or withdraw from school without grades by 5:00 p.m. (Block courses may be dropped only during the first 60 percent of their regularly scheduled class meetings.)

October 26-30: Monday-Friday Advising for spring semester 2016

October 28: Wednesday Last day for graduate students to drop courses without grades by 5:00 p.m.
November 2:
Monday Registration for spring semester 2016 begins

November 25-29:
Wednesday-Sunday Thanksgiving Break

November 30:
Monday 8:00 a.m. classes resume; undergraduate students last day to remove incompletes given during spring and/or summer session 2015.

December 7:
Monday Classes end; last day for submission of grade replacement requests

December 8:
Tuesday Reading day

December 9:
Wednesday Final Examinations begin

December 16:
Wednesday Exams for fall semester close at 4:30 p.m.

December 18:
Friday Commencement

December 18:
Friday Grades due at 4:30pm

January 8:
Friday Advising and schedule adjustments

January 11:
Monday Classes begin; schedule changes

January 15:
Friday Last day for registration and schedule changes (drop and add) by 5:00 p.m.

January 18:
Monday State Holiday (no classes)

March 6-13:
Sunday-Sunday Spring Break

March 14:
Monday 8:00 a.m. classes resume

March 14-18:
Monday-Friday Advising for summer sessions and fall semester 2016

March 16:
Wednesday Last day for undergraduate students to drop term-length courses or withdraw from school without grades by 5:00 p.m. (Block courses may be dropped only during the first 50 percent of their regularly scheduled class meetings.)

March 21:
Monday Registration for summer sessions and fall semester 2016 begins; last day for graduate students to drop courses without grades by 5:00 p.m.

March 25-27:
Friday-Sunday State Holiday (no classes)

April 14:
Thursday Undergraduate students last day to remove incompletes given during fall semester 2015

April 26:
Tuesday Classes end; last day for submission of grade replacement requests

April 26:
Tuesday State holiday makeup day; classes which would have met on Friday, March 25, will meet on this day so there will effectively be the same number of Fridays and Tuesdays as every other weekday during the semester; Tuesday classes will not meet.

April 27:
Wednesday Reading Day

April 28:
Thursday Final examinations begin

May 5:
Friday Commencement

May 7:
Saturday Grades due at 4:30pm

Academic Calendars:
For future semesters information can be found at www.ecu.edu/fsonline/senate/fscalend.cfm.
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Greenville Police Department 911/329-4315
500 S. Greene Street

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224 Mendenhall Student Ctr.

Greek Life 328-4235
224 Mendenhall Student Ctr.

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Student Health Center

Housing On-Campus
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Housing Off-Campus
Off-Campus Student Services 328-2847
Suite 100 Jones Residence Hall

Illness
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Leadership Programs
Center for Student Leadership and Engagement 737-2091 109 Mendenhall Student Ctr.

Learning Disability
Disability Support Services 737-1016 138 Slay Hall

Loan Forms
Financial Aid 328-6610
2103 Old Cafeteria Complex

Lost and Found
ECU Police 328-6787 609 E. Tenth Street

Mail
Mail Services 328-6091
Founders Drive, Building 43

Meal Plans
ECU Dining Services 328-3663
Suite 100 Jones Residence Hall

Minority Affairs (Grievances)
Office for Equity and Diversity 328-6804
Old Cafeteria Complex, Suite G406

Nutrition
ECU Dining Services 328-2333
Suite 100 Jones Residence Hall

Nutrition/Healthy Eating
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Parent questions/concerns
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328-6443 Information Hotline

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<td>LSAT/MAT/GMAT/PRAXIS Tests</td>
<td>Testing Center 328-6811 D-102 Brewster Building</td>
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<td>GRE/MCAT Tests</td>
<td>Prometric Testing Center 756-7427 1011 W.H. Smith Blvd. Suite 102</td>
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<td>Honors College</td>
<td>Honors College 328-6373 Mamie Jenkins Building</td>
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<td>Interviewing Skills</td>
<td>Career Services 328-6050 701 E. Fifth Street</td>
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<td>Job Search</td>
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<td>Student Employment Office 737-4473 2430 Old Cafeteria Complex</td>
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<tr>
<td>Library</td>
<td>Joyner Library 328-6518 Joyner Library</td>
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<td>Music Library 328-6250 A. J. Fletcher Building</td>
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<td>Laupus Library 744-2219 Health Sciences Bldg.</td>
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<td>Majors Exploration</td>
<td>Academic Advising and Support Center 328-6001 2500 Old Cafeteria Complex</td>
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<td>Math Difficulties</td>
<td>Dept. of Mathematics 328-6461 124 Austin Building</td>
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<td>One Stop Problems</td>
<td>IT Help Desk 328-9866 ecu.edu/9866</td>
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<td>Orientation</td>
<td>Office of Student Transitions 328-4173 210 Mendenhall Student Ctr.</td>
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<td>Permission to Take</td>
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<td>Courses at Another School</td>
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<td>Pre-law</td>
<td>Pre-Professional Advising Center 328-2645 2500 Old Cafeteria Complex</td>
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<td>Pre-med, Pre-dent, Pre-pharm, etc</td>
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<td>Records and Transcripts</td>
<td>Office of the Registrar 328-6745 207 E. Fifth Street</td>
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<td>Registration Information</td>
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<td>/Banner</td>
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<td>Residency Status</td>
<td>Admissions 328-6640 Whichard Building</td>
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<td>Graduate School 328-6012 131 Ragsdale Building</td>
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<td>Résumé Writing</td>
<td>Career Services 328-6050 701 E. Fifth Street</td>
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<td>ROTC (Air Force)</td>
<td>Air Force ROTC 328-6597 306 Wright Annex</td>
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<td>ROTC (Army)</td>
<td>Army ROTC 328-5178 200-A Christenbury Gym</td>
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<td>Scholarships</td>
<td>Financial Aid 328-6610 2103 Old Cafeteria Complex</td>
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<td>Study Abroad</td>
<td>International Affairs 328-1051 306 E. Ninth Street</td>
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<tr>
<td>Teacher Licensure</td>
<td>Office of Teacher Education 328-2156 105 Speight Building</td>
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<td>Textbooks</td>
<td>Dowdy Student Stores 328-6731 Wright Building</td>
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<td>Transcripts (ECU)</td>
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<td>Tutoring</td>
<td>Academic Departmental Offices</td>
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<td>Pirate Tutoring Center 737-3009 2300 Old Cafeteria Complex</td>
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<td>Withdrawal from the University</td>
<td>Office of the Registrar 328-6077 207 E. Fifth Street</td>
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<td>Exceptions to Policy</td>
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<td>Writing Difficulties</td>
<td>Writing Center 328-2820 Joyner Library First Floor</td>
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<td>First Year Writing Studio (ENGL 1100 and 1200) 328-6399 2005 Bate Building</td>
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Quick Reference Guide: Advising Centers, City of Greenville/Pitt County

Advising Centers

Academic Advising and Support Center

Pre-professional Advising Center for Allied Health, Dentistry, Medicine, and Law

College of Arts and Sciences Advising Center

College of Business Advising Center

College of Education Advising Center

College of Health and Human Performance Advising Center

College of Nursing Advising Center

College of Technology and Computer Science Advising Center

328-6001 2500 Old Cafeteria Complex

328-2645 2500 Old Cafeteria Complex

737-4454 2008 Bate Building

328-5571 3016 Bate Building

328-0067 138 Rivers Building

328-4645 Belk Annex

744-6477 2150 Allied Health Building

328-9301 2 Rawl Annex

Greenville/Pitt County

Board of Elections 902-3300
Courts/Courthouse 695-7100
Crime Stoppers 758-7777
Department of Motor Vehicles (Driver License) 830-3456
Department of Motor Vehicles (Vehicle Registration) 756-5099

Flights:
Pitt-Greenville Airport 902-2025
US Airways 800-428-4322

Greenville Utilities Commission 752-7166
Health Department 902-2300
Parking in the City Limits 329-4155
Vidant Medical Center 847-4100
Greenville Police Department 329-4315
Towed Vehicles 329-4315
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<td>Police</td>
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<td>Campus Recreation and Wellness</td>
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<td>Dean of Students</td>
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